



#1 in Distributor Care

AUTOMOTIVE SERVICE PRODUCTS (ASP™)

strives to achieve **Total Customer Satisfaction**
with the following **SATISFACTION GUARANTEE.**

In the event any Authorized Distributor in “Good Standing” is dissatisfied with any product or service provided by ASP, we will make it right by: (1) full or partial refund of the invoice amount, provided as a credit to the Distributor’s account, or (2) full or partial replacement of the product or service in question.

Although ASP will seek the Distributor’s preference, ASP reserves the right to determine which of the above will satisfy this GUARANTEE. “Good Standing” is defined as an account with satisfactory pay and performance history over the previous six (6) months as determined by ASP Management. Claims under this GUARANTEE must be filed in writing within thirty (30) days of receipt of product or service and submitted to: **orders@AutoServiceProducts.com.**

At all times, our intention is to take appropriate action quickly to satisfy our valuable Distributors and their customers.